

12th October 2010

New Process - Late Container Gate In Beyond CY Closing For Port Klang Loading

Dear Valued Customer,

During feedback sessions by our clients we were asked to provide a better service with regards to our current late gate in procedures. We understand that you as a client will need to have more flexibility in the occasion you cannot make our CY cut off.

In order to serve your current business model better and better understand your needs, we have decided to review our current process accordingly. We now would like to take an extra step by pro-actively providing 24x7 supports.

With effect 18th October 2010 we are proud to announce that you can now submit your request to us using the format as per format below:

TO: GSCOPSAPALAR@MAERSK.COM
CC: VESSELRECON.MALAYISIA@MCC.COM.SG
SUBJECT: Request for Late Gate-In Containers

VESSEL: WARNOW CHIEF V 1005
ETA (Name of Port): 01 Oct / 2359 Hours
CY CLOSING: 01 Oct / 1559 Hours
EXTENSION REQUEST: 01 Oct / 2000 Hours

No	Booking Number	Container No	Size	Discharge Port
1	550235776	MAEU2343536	40'HC	KOBE

We kindly seek your cooperation to submit all requests by latest 5 hours before CY Closing. This would allow our team to arrange your request with respective port terminal for their approval. It would also provide us ample time to arrange your containers to be loaded as per your request.

Each request comes with late gate-in charges as stated in the below table.

Terminal	Container Size	Charges per container (before vessel ETA)	Charges per container (after vessel ETA)
Port Klang	20'	RM 65	RM 65
	40'	RM 100	RM 100
	45'	RM 100	RM 100

All charges will be borne by customers directly and payment must be made to the respective port terminals mentioned.

We would like to advise that your request is still subjected to an approval. Our office will reply to your request within 2 hours with an approval or rejection.

If you need further information, please do not hesitate to contact our Customer Service Team.

Yours sincerely,

Export Customer Service

(Auto generated - No signature required)