

Dear Valued Customer,

## **CHANGING OF WORKING TIME**

We would like to express our sincere thanks for your kind cooperation and valued support to MCC Transport.

MCC Transport is an Intra-Asia carrier delivering containerised cargo through an extensive feeder network and a customer-focused team of professionals. We provide customers with direct services characterised by fast transit times and multiple weekly sailings to key Intra-Asian ports, coupled with a swift documentation process, and all at a competitive price level.

In order to improve our internal coverage to support customers and offer the best services to our customers with quicker resolution time, we would like to advise that, with immediate effect, our working time will be changed as below.

Working day:           **Monday to Friday**  
Working hour:       **Morning from 08:00 - 12:00**  
                              **Afternoon from 13:00 - 17:00**

Our Customer Service Team still can be reached via divert call number 855-23727803 should you have any urgent case during non-working hour or weekend.

Should you have any further queries, please contact your local MCC Transport representative.

We thank you for your ongoing and valuable support. MCC Transport will continue to deliver service excellence, connecting you with your customers across the region.

Thank You.

Yours faithfully,

**MCC Transport Singapore Pte Ltd**