

27 October 2011

## **MCC Transport - Preparation for Lat Krabang ICD Flooding**

Dear valued customer,

As the outlooks for the flooding situation spreading to Bangkok over the coming days seem more and more realistic, we would like to share the MCC Transport contingency plan for you to prepare **IF the situation gets worse.**

If the water spreads further, our Lat Krabang ICD will be temporarily closed for safety reasons - however our Laem Chabang port will continue to operate as usual.

### **For Export Containers:**

We would in this case ask you to please return all export containers directly at Laem Chabang terminal.

Export containers which at the time of closure are located at Lat Krabang ICD will be shuttled to Laem Chabang terminal as quickly as possible - our export customer service team will contact you if there are any issues with your export containers, and will be on standby for any related issues.

### **For Import Containers:**

We would in this case hold all coming import containers at Laem Chabang terminal until the situation at Lat Krabang is again manageable.

Should you during such closure wish to withdraw your container instead of waiting for an improved situation, you would be welcome to do the customs clearance at Laem Chabang instead. Our import customer service team will contact you if there are any issues with your import containers, and will be on standby for any related issues.

All import containers which are currently located at Lat Krabang ICD has already been moved to the 2nd tier on top of empty container units, so you can be certain that your containers will be safe.

In case of closure, our customer service team will communicate with you when Lat Krabang ICD again can operate as per normal.

In case of flooding in central Bangkok, MCC transport skeleton staff across all functions will be working from our Laem Chabang office to ensure all operation processes will be carried out as normal. We would however anticipate a slower response time during such period due to limited resources, and would ask for your kind understanding in such case.

You will at all time be able to continue to track your containers and find our latest update at [www.mcc.com.sg](http://www.mcc.com.sg). We will continue to monitor the situation closely - this advisory is only to prepare our customers if flooding indeed gets worse.

We will keep you updated from our side, and ensure to share if further actions are taken from our side.

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We thank you for your understanding and look forward to serving your Intra-Asia transportation needs.

Best regards,

**Bangkok Marine Company Limited**

**As agent of MCC Transport Singapore**