

Customer Advisory

13 July 2010

Important Advisory

To Our Valued Customer,

Please be advised that Effective **19 July 2010**, the following documents will be required prior issuance of Delivery order at the counter.

- Original Bill of Lading (OBL) or Waybill
- Letter of Authority (on company letterhead of consignee)
- Broker's/processor's ID

We will no longer require **Container Guarantee** but instead a Letter of Authority from Consignee must be presented. This is because content of the Container Guarantee is already stipulated in the MCC Bill of Lading. Kindly refer to section 15 Merchant's Responsibility at the back of your MCC Bill of Lading.

Should you have questions or require assistance, please contact your local MCC Customer Care Agent at Customer Service Hotline number 9769500.

Thank you for your continuous support of MCC TRANSPORT.