

常见问题FAQ

FAQ 1. 已有马士基/Safmarine网站的用户名如何再获取MCC网站的权限？



> FAQ 1. 已有马士基或Safmarine网站的用户名如何再获取MCC网站的权限？

1. 进入 my.mcc.com.sg 点击 登陆

The screenshot shows the MCC website interface. At the top, there is a navigation bar with the MCC logo on the left and several menu items: 出口专区, 订舱, 查询, 货物追踪, 帮助, MyFinance, 进口专区. On the far right of the navigation bar, there is a language selection dropdown menu currently set to '简体中文', which is highlighted with a red box. Next to it is a user status indicator '您尚未登录'. Below the navigation bar is a banner area with the text 'My MCC' on the left and a background image of a ship. A callout box points to the language dropdown with the text '在此可把语言选择为简体中文'. The main content area is divided into three sections. The left section is titled '集装箱重量查核(VGM)正如期而至' and includes the sub-heading '- 无需担心,我们将为您提供帮助'. Below this is a paragraph in Chinese and English: '在MCC,我们将竭诚帮助您了解最新的SOLAS公约.您可以在此浏览概要,供参照执行: [VGM速览](#). Or simply call our local staff that are ready to help you.' The middle section is titled '已经注册?' and includes the text '请登录网站开始管理并新建订舱'. Below this are two buttons: '登录' (highlighted with a red box) and '注册'. The right section is titled '追踪订舱或集装箱' and features a search input field with the placeholder text 'Shipment, B/L, Container no.', the DANPd logo, and a search button labeled '搜索'. There is also a refresh icon below the search field.

2. 在登陆的界面直接录入你 马士基/Safmarine 网站的用户名和密码, 点击 **Log in** 按钮.

WebUser Management x

← → ↻ 🏠 🔒 <https://my.mcc.com.sg/webuser/login?originalUrl=https%3A%2F%2Fmy.mcc.com.sg%3A443%2Fdashboard>

MCC
TRANSPORT

YOUR INTRA-ASIA PARTNER

Log in

User name*

Password*

Remember my user name

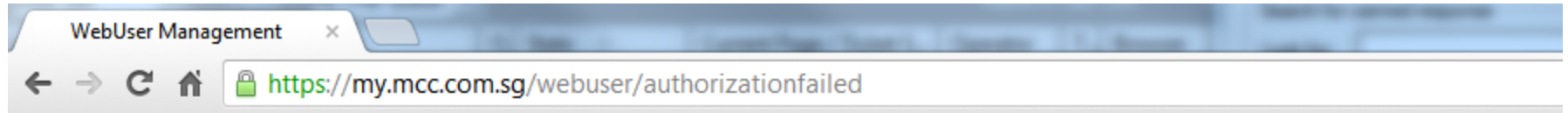
Log in

[I forgot my password](#)

[I forgot my username](#)

3. 然后你就会看到以下界面 “Our System was unable to Authorize you”

请点击这个界面的 [here](#) 进入下一个界面



YOUR INTRA-ASIA PARTNER

Our System was unable to Authorize you

You may not be authorized to view this page. This might be a temporary issue and you can try again at a later time.

If you would like to use your existing user name and password to do business with this carrier, and you have not previously done so, you have the opportunity to request access [here](#).

点击here

4. 请在此界面选择你正确的MCC 办事处

The screenshot shows a web browser window with the URL <https://my.mcc.com.sg/webuser/requestaccess>. The page features the MCC Transport logo and the text "YOUR INTRA-ASIA PARTNER". The main heading is "Registration". Below this, there is a paragraph explaining the registration process for existing users. A red box highlights the "Your local MCC office*" section, which contains two dropdown menus: "China" and "Qingdao". Below the dropdowns is a checkbox labeled "I accept the Registered user terms & Privacy and cookie policy", which is checked. A blue "Register" button is positioned below the checkbox. Three callout boxes provide Chinese instructions: one pointing to the checkbox with the text "不要忘记打勾哦!", another pointing to the "Register" button with the text "点击Register 提交你的申请", and a third pointing to the "Qingdao" dropdown menu.

WebUser Management x

← → ↻ 🏠 <https://my.mcc.com.sg/webuser/requestaccess>

MCC
TRANSPORT

YOUR INTRA-ASIA PARTNER

Registration

As you are already a registered user with another carrier, you can register to use your existing username and password by accepting the Registered user terms & Privacy and cookie policy below. When you click register, the request will be forwarded to our Registration Team, who will process the request. You will be notified by email once this is completed.

Your local MCC office*

China ▼ Qingdao ▼

I accept the [Registered user terms & Privacy and cookie policy](#)

Register

不要忘记打勾哦!

点击Register 提交你的申请

5. 出现 Success 的提示后，请点 OK

The screenshot shows a web browser window with the title "WebUser Management" and the URL "https://my.mcc.com.sg/webuser/requestaccess". The page features the MCC TRANSPORT logo and the tagline "YOUR INTRA-ASIA PARTNER". The main heading is "Registration". Below the heading, there is a paragraph of text explaining the registration process for existing users. Two dropdown menus are visible, labeled "Your local MCC office*", with "China" and "Qingdao" selected. A success message box is overlaid on the page, containing the text "Success" and "You have successfully requested access. We will process the request and notify you by email once completed." An "OK" button is highlighted with a red box at the bottom of the message box.

WebUser Management x

← → ↻ 🏠 <https://my.mcc.com.sg/webuser/requestaccess>

MCC
TRANSPORT
YOUR INTRA-ASIA PARTNER

Registration

As you are already a registered user with another carrier, you can register to use your existing username and password by accepting the Registered user terms & Privacy and cookie policy below. When you click register, the request will be forwarded to our Registration Team, who will process the request. You will be notified by email once this is completed.

Your local MCC office*

China ▼ Qingdao ▼

Success ✕

R You have successfully requested access. We will process the request and notify you by email once completed.

OK

6. 接着你就会自动登陆 MCC 网站.

并且会看到这样的提示 “You are trying to log on to wrong site.”

是因为你的MCC 网站的权限还在处理中，所以你现在不能进行操作，请 退出登陆 状态耐心等待注册部处理

MCC :: Internal Server Error

https://my.mcc.com.sg

MCC TRANSPORT

出口专区 订舱 查询 货物追踪 帮助 MyFinance 进口专区

您已登录为 Lucy Chan 简体中文

You are trying to log on to wrong site. Tried My MCC, you have access to My Maersk

That's most likely our mistake so let us help you out. We suggest that you:

- Go back to my.mcc.com.sg
- Click the back button and continue browsing our site.
- Contact our live support - they will help you find the information you need.

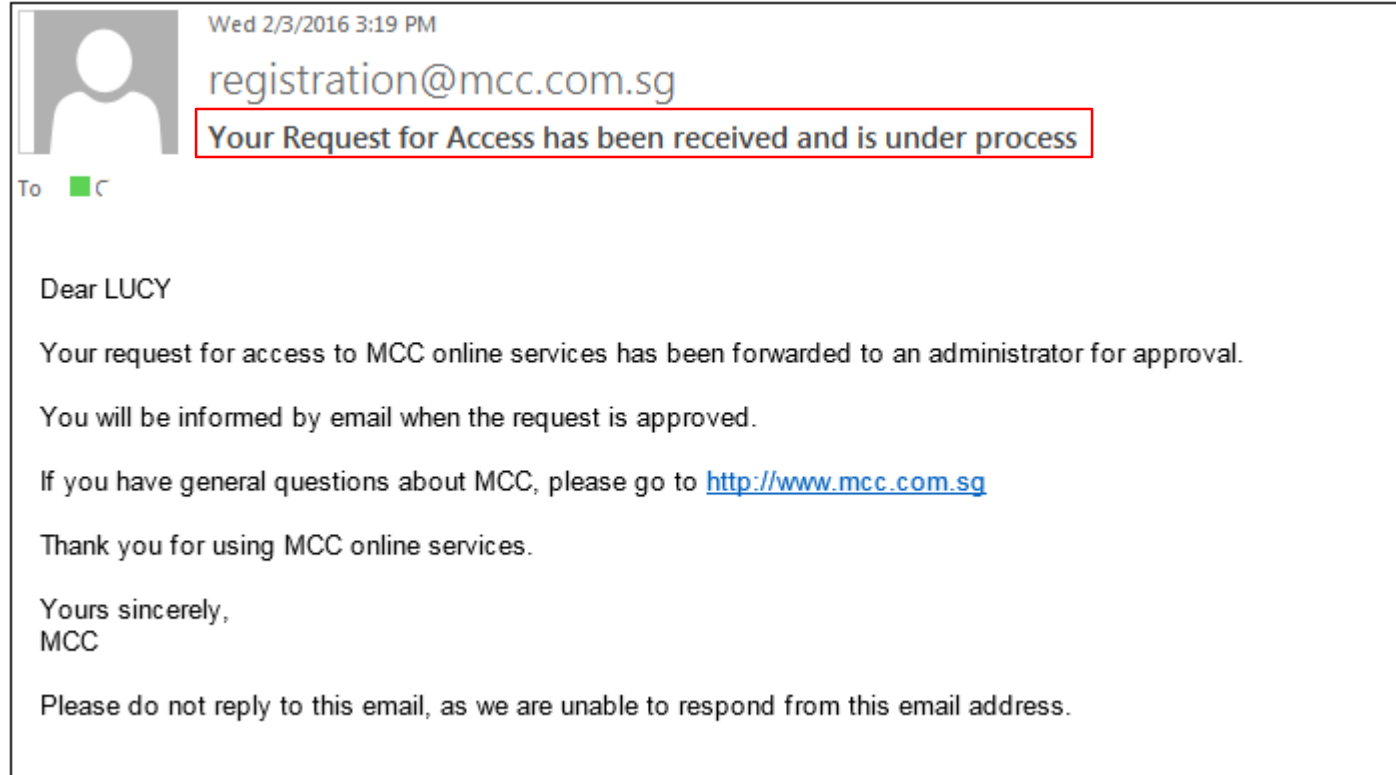
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请在帐户信息这里
点击 退出登陆

同时你的注册邮箱也会收到以下邮件说明你的申请已经提交成功。
请耐心等待我们注册部门处理, 一般他们会在30分钟内处理完成



7. 一旦申请通过,你就会收到以下邮件.

这时你就可以使用 马士基 / Safmarine 的用户名和密码来直接登陆并使用 MCC 网站

