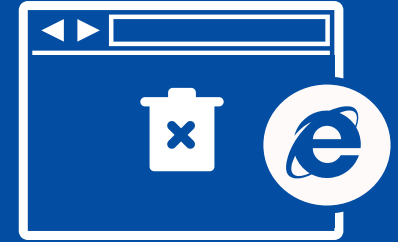
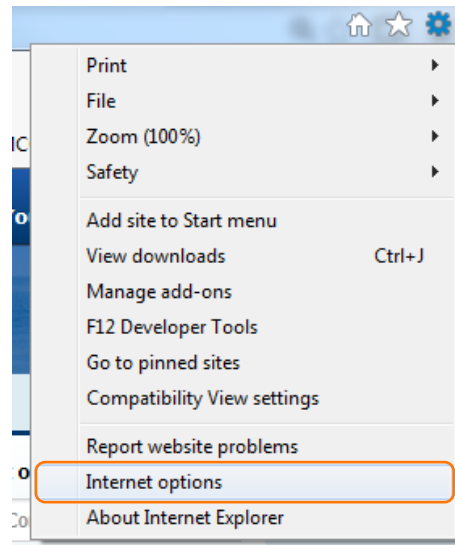


CLEAR CACHE MEMORIES (INTERNET EXPLORER)



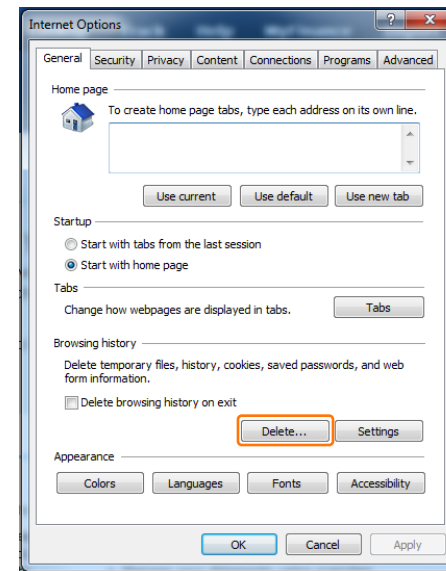
Some issues in using my.mcc.com.sg can be fixed by first clearing your browser's cache memory and then re-logging in to the website.

STEP 1A



Clear your browser memory cache

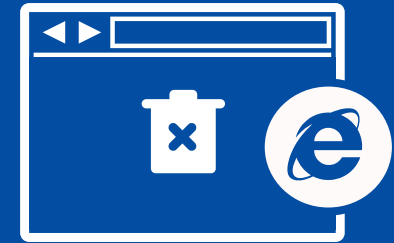
STEP 2A



In general, click delete in browsing history

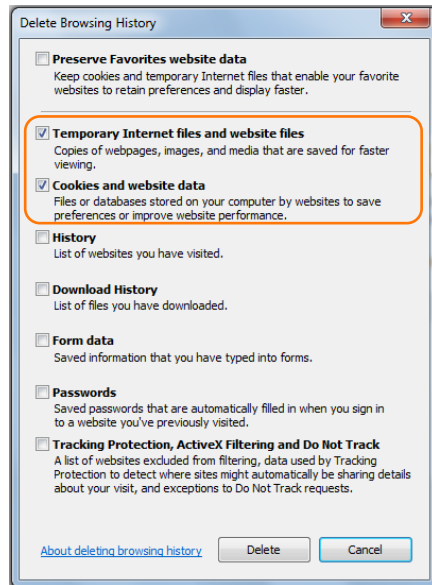
If you have questions regarding the use of My MCC, please contact Live Help

CLEAR CACHE MEMORIES (INTERNET EXPLORER)



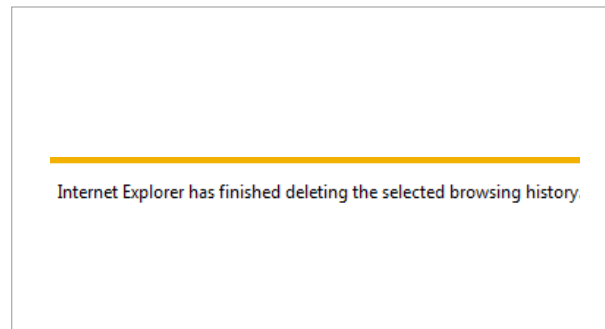
Some issues in using my.mcc.com.sg can be fixed by first clearing your browser's cache memory and then re-logging in to the website.

STEP 3A



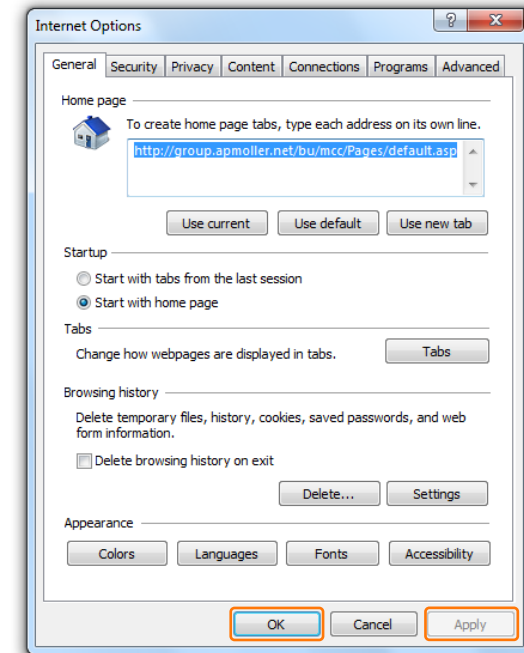
Tick the box, temporary internet files and website file and cookies and website data. Then click, delete.

STEP 4A



You will get this prompt.

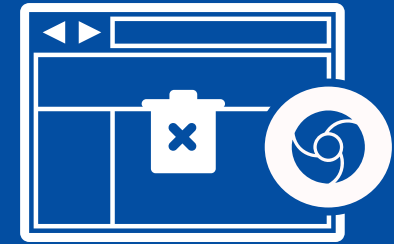
STEP 5A



Click, ok and apply use 'ctrl+shift+p' to open private browsing session. This will not allow cookies or temporary internet files from other sites to interfere with your browsing session

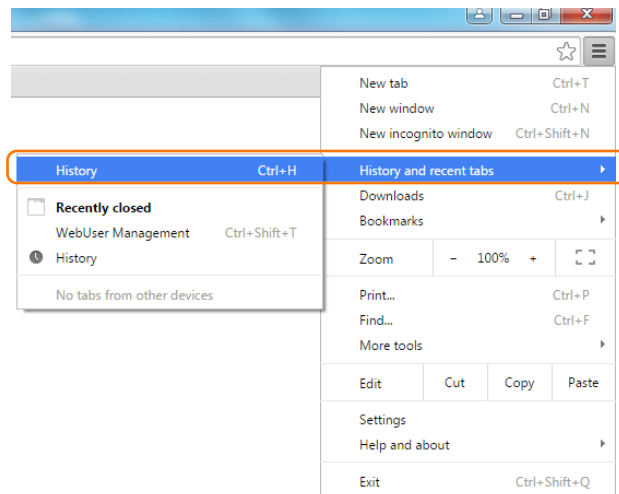
If you have questions regarding the use of My MCC, please contact Live Help

CLEAR CACHE MEMORIES (GOOGLE CHROME)

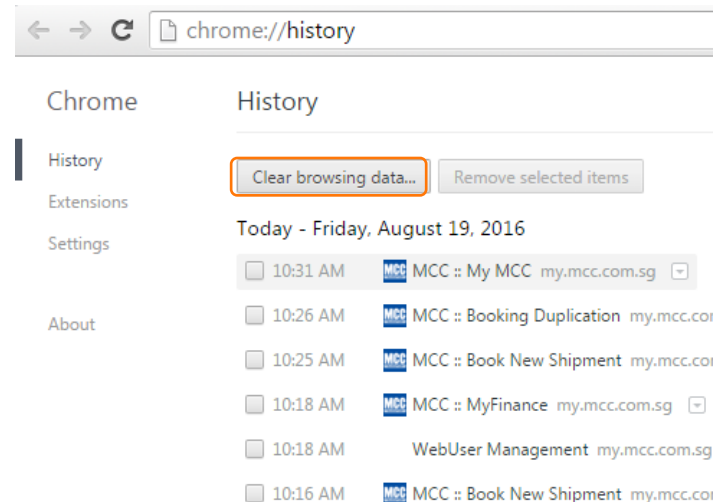


Some issues in using my.mcc.com.sg can be fixed by first clearing your browser's cache memory and then re-logging in to the website.

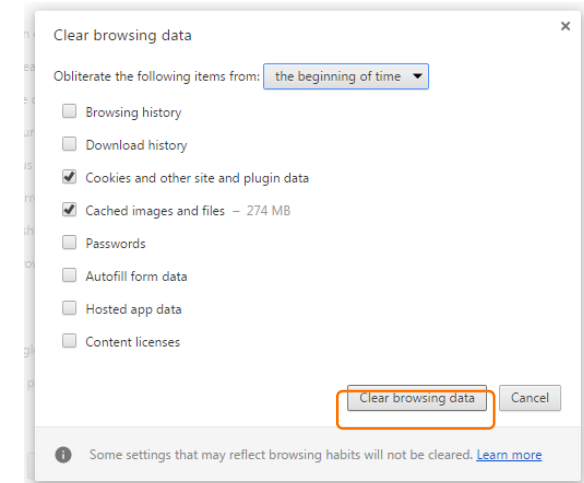
STEP 1B




STEP 2B



STEP 3B



Go to the Settings tab  on the upper right hand corner of the window then click "History and recent tabs" on the drop down.

On the History window, click "Clear browsing data".

On the pop-up window, tick the boxes beside "Cookies and other site plugin data" and "Cached images and files" then click "Clear browsing data".

If you have questions regarding the use of My MCC, please contact Live Help

Use 'ctrl+shift+n' to open private browsing session. This will not allow cookies or temporary internet files from other sites to interfere with your browsing session